



Job Title:	Customer Service Afficionado
Location:	247 River Road, Barry's Bay, Ontario
Wage & Term:	\$155/day, Full time, June to September, plus optional Fall Programs
Cost of Living:	\$12/day for 3 meals/day and tent platform accommodations
Benefits:	2 Free days of intro whitewater paddling instruction (\$1000 value) 2 T-shirts, as staff uniform

[Madawaska Kanu Centre](#), est. 1972, is Canada's first Whitewater Resort for whitewater kayaking and canoeing. We are famous for our food, ambiance and paddling instruction. Nestled in the woods on the Middle Madawaska River, MKC offers weekend and 5-day paddling programs, combining learning with an uplifting wilderness experience. In addition, our 2-hour Family Raft Trips are the area's most popular tourist attraction.

Job Description:

The Office / Riverside Shop & Café is responsible for welcoming guests, selling our programs, and facilitating the flow of information. We are seeking organized, diligent, and friendly individuals to help us at the hub of MKC.

Responsibilities:

- Understand and sell our wide variety of programs by phone, email, online chat, and in person
- Correspond with and support guests to book a program that suits them
- Welcoming our guests during sign in evenings, and giving them a tour of the site
- Support customers in their shopping experience in our retail shop
- Process payments, balance daily income, and prepare necessary daily reports
- Prepare café beverages and snack display
- Work collaboratively with other staff and teams at MKC

Job Requirements:

- Strong written and verbal communication skills (phone, email and in person)
- Ability to work effectively in a fast-paced environment as a team member
- Positive problem-solving skills
- Excellent computer and data entry abilities, knowledge of Microsoft Office and Excel
- First Aid, CPR & WHMIS Certificate (we offer at a discounted rate for employees)
- A valid driver's license

Previous experience in retail, coffee shops and customer service an asset, but not required.

We ask for a *2-season commitment* (4 months/ year) from all new staff to maintain a quality experience for our customers, as significant training is provided.

Check out our website [MKC.ca](#) to learn more about us. If you have any questions, please feel free to call.

You can apply using our [Online Application Form](#)



Learn From The River, With The River

247 River Road, Barry's Bay, Ontario, K0J 1B0 | 613 756 3620 | [www.mkc.ca](#)